

QUALITY POLICY STATEMENT

QEM Solutions have developed an Integrated Management System based on the requirements of BS EN ISO 9001:2015. The company places high emphasis on continually improving its processes and services in order to ***“exceed the expectations of our clients”***.

QEM Solutions adopt the principles of ‘process management’ and continually builds a culture of continuous improvement within the organisation with the aim of:

- Creating a competitive advantage for the organisation by ensuring that we continue prove and demonstrate competency at what we do
- Complying with the requirements and continually improve the effectiveness of our integrated management system.
- Continually adding value to processes and all aspects of the business
- Providing a service that satisfies the clients’ requirement over and above their expectations.
- To deliver a service on time and within the constraints of client contract and legislative requirements

As part of an ongoing process to achieve these aspirations we set objectives and targets that are established and reviewed at the regular intervals.

The company uses training and communication to all employees to ensure this policy is understood and implemented.

As Managing Director, I am fully committed to ensuring the implementation of and continual improvement of this quality management system.

The Quality Policy is a live document, and is reviewed at regular Management Review meetings.

A digital copy of this policy can be found on our website at www.qemsolutions.com

Signed:



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Date: 01/11/2017

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